



POSTAL STRATEGY COMMITTEE (SC)

PAPU/SC/DRM/01/2026 - Doc No. 4

DISASTER RISK MANAGEMENT WORKING GROUP

27TH JANUARY 2026 (ONLINE) 09:00 GMT

DISASTER AND RISK MANAGEMENT STRATEGIC ISSUES FOR THE CYCLE 2026/2027 – 2029/2030

1. Subject: Disaster Risk Management Strategic issues for the Cycle 2026/2027 – 2029/2030	References/paragraphs <ul style="list-style-type: none">Africa Postal Strategy 2026-2030
2. Decisions expected <ul style="list-style-type: none">Take note of the Strategic Issues and provide the necessary guidance to Member States.Adopt the Report	

1.0 INTRODUCTION

The Africa Postal Strategy 2026–2030 charts a renewed and unified vision for Africa’s postal transformation, aligned with the Universal Postal Union (UPU) Dubai Strategy 2026–2029, the African Union’s Agenda 2063, and the Digital Transformation Strategy for Africa (2020–2030). It represents a collective commitment by African Member States, under the coordination of the Pan African Postal Union (PAPU), to reposition the postal sector as a critical enabler of digital connectivity, trade facilitation, and social inclusion across the continent.

The Africa Postal Strategy pursues an integrated approach to transformation. It aligns Africa’s regional priorities with the three global goals adopted by the UPU, while maintaining the five distinctive pillars that define PAPU’s operational identity and respond to Africa’s contextual realities.

2.0 STRATEGIC FRAMEWORK

The Africa Postal Strategy 2026–2030 is organized around five strategic pillars, each designed to advance the UPU's global goals and Africa's development aspirations. The future strategy is based on the following five (5) pillars:

- ***Pillar 1: Policy, Regulation and Governance;***
- ***Pillar 2: Innovation, Digital Transformation, and E-commerce;***
- ***Pillar 3: Operations, Quality of Service and Infrastructure Development;***
- ***Pillar 4: Financial and Social Inclusion;***
- ***Pillar 5: Institutional Capacity, Partnerships and Resource Mobilization.***

3.0 DISASTER AND RISK MANAGEMENT STRATEGIC ISSUES FOR THE CYCLE 2026–2030.

The primary focus of the Disaster Risk Management effort should be on pillars No. 3 and 5, as illustrated in the matrix below.

Pillar 3: Operations, Quality of Service, and Infrastructure Development

S/N	Strategic Issue	Objective	Activities
1.	Improving operational systems for disaster resilience and sustainable development	i) Create incident response and crisis management protocols	i) Deploy eco-friendly postal operations, green logistics, and climate-conscious infrastructure
2.	Focusing on Environmental Sustainability in delivering high-quality Service:	i) Improve customer satisfaction with the adoption of innovative tools and solutions for service delivery	i) Implement programmes for the safeguarding of customer privacy, security, and data protection.
3.	Develop infrastructure to drive disaster and risk management	i) Address the inadequacy of infrastructure security and vulnerability.	i) Craft bankable and investment-ready sustainable postal infrastructure projects. ii) Establish and implement the Risk Management Framework for the African Postal Sector.

Pillar 5: Institutional Capacity, Partnerships and Resource Mobilization

S/N	Strategic Issue	Strategic Issue Objective	Activities
1.	Institution capacity development	i) Strengthen the Designated Operator to bridge the capacity gaps in postal security, knowledge, and skills.	i) Access investment for sustainable postal infrastructure projects like the UPU Climate Facility. ii) Establish the Risk Management Framework for the African Postal Sector

		ii) Deepen partnerships with the African Union Commission, UN agencies, and the private sector.	iii) Set up and operationalize the DRM Experts team to drive DRM programmes.
2.	Expand Resource Mobilization for financing security modernization.	i) Building Partnerships for stronger multi-agency partnerships ii) Identify sustainable financing mechanisms	i) Deploy innovative resource methods like public-private partnerships (PPPs), ii) Implement joint projects with development partners like AfDB and Smart Africa.

4.0 RECOMMENDATIONS

Furthermore, Member States will be encouraged to align their national postal development plans with the Africa Postal Strategy, ensuring coherent translation of continental goals into national programmes.

5.0 DECISIONS EXPECTED

The Working Group is hereby requested to:

- Take note of the Strategic Issues and provide the necessary guidance to Member States;
- Adopt the Report.